

Cleaner Vetting

Pass An English Test

The English test is very carefully designed to ensure that the potential cleaner has the necessary level of English to freely and easily communicate with customers. The test is also carefully designed to ensure there is no cheating. For example we:

- Ask questions that are not normally used in English tests, so they cannot come prepared.
For example, instead of asking 'Where were you born?' we may ask, 'Please can you tell us a funny story from your childhood?', or 'Please can you tell me about your best friend?'
- We vary the questions so one cleaner cannot tell another cleaner what was in the test.
- Ask questions covering all different subjects, to ensure the cleaner understands all the different aspects of the English language.
- Ensure that there is only one cleaner taking the test at any one time, so no other person can help them pass the test.

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