

# Cleaner Vetting

## 2 References

The cleaner's references from their previous employments must show experience and ability to clean in a domestic environment. We are looking for honesty, reliability and excellent customer service. Of course some cleaners only have one reference, this is due to the fact they have been serving one household over a long period. Although this is excellent and shows the cleaners commitment and ability we still will require another one and usually obtain a character reference from a Teacher or a friend.

Checking references for authenticity is quite an art form and our managers attend special advanced training courses to learn how to ensure when a reference is genuine and that the referee has given an honest and true appraisal of the potential cleaner.

We go to great lengths to ensure that references are true and accurate and only pass a cleaner once we know that all their references are genuine.

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