

# Terms and Conditions

## Terms & Conditions

The terms and conditions are very carefully designed to ensure we:

- can put all your money into very carefully vetting, monitoring cleaners, insurance, and providing an excellent service;
- are not wasting your money on customers who are not behaving properly, and so raising the price for everyone else;
- not wasting your money on things that are not needed, such as insuring for problems that we do not have, the huge cost there would be if we paid the cleaner for you, and so on.

The aim of our company is to prepare for every contingency. Please do read the terms and conditions, and if there are any questions you have about them, please contact one of our contract experts who are fully versed in our terms and conditions. They can tell you what items in it are for, why we have them, and even what situation in the past caused us to put them in.

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