

# How to Use the Website

## I do not have the website features in this Q&A

This is either because:

-You joined before our web 2.0 service was launched in December 2008. You will have all the features you had when you joined and we will be migrating you to the new system as soon as possible so that you can enjoy the new ones. These include being able to log into the system to be allocated a new cleaner, see your cleaner's contact details, your own details, make changes to your license and so on.

-You joined the non internet service using a paper joining pack, please call the office if you would like to be moved onto the new system which has the same terms and prices as the online service. However we are still delighted to be serving our non internet customers and have found that most customers who joined the non internet service, did this because they feel more comfortable with it and still prefer to be on it. Please simply write or telephone Amy domestic cleaning agency service for your needs.

Unique solution ID: #1044

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Last update: 2014-04-10 12:33